

Gonzales Healthcare Systems complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Gonzales Healthcare Systems does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gonzales Healthcare Systems provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact [the Legal Compliance Officer who serves as the Civil Rights Coordinator.

If you believe that Gonzales Healthcare Systems has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

The Legal Compliance Officer who serves as the Civil Rights Coordinator
P.O. Box 587
Gonzales, Texas 78629
830-672-7581
fax 830-672-8481 or email – jclay@gonzaleshealthcare.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, The Legal Compliance Officer who serves as the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-830-672-7581 (TTY: 1-830-672-7581).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-830-672-7581 (TTY: 1-830-672-7581).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-xxxxxx-xxxx (TTY: 1-830-672-7581).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-830-672-7581 (TTY : 1- 830-672-7581) 。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-830-672-7581 (TTY: 1-830-672-7581)번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-830-672-7581 (TTY: 1-830-672-7581).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-830-672-7581 (ATS : 1-830-672-7581).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-830-672-7581 (TTY: 1-830-672-7581) पर कॉल करें।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-830-672-7581 (TTY: 1-830-672-7581).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-830-672-7581 (TTY: 1-830-672-7581).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-830-672-7581 (телетайп: 1-830-672-7581).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-830-672-7581 (TTY:1-830-672-7581) まで、お電話にてご連絡ください。

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີຮັບໃຊ້ທ່ານ. ໂທ 1-830-672-7581 (TTY: 1-830-672-7581)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-830-672-7581 (رقم هاتف الصم والبكم: 1-830-672-7581).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-830-672-7581 (TTY: 1-830-672-7581).

توجه: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-830-672-7581 (TTY: 1-830-672-7581) تماس بگیرید.